**LAURENT DUPONT**

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Senior Manager with more than 20 years of experience

Expert in International Programme and IT Management

## EXPERIENCE

### 2015 - Present

### ASIAWIZ - BANGKOK

### SENIOR CONSULTANT

* Organization of a Regional IT development offshoring platform for an international insurance company
* IT security audit for a private banking company

### 2009 - 2015

### AMADEUS IT GROUP - BANGKOK

### HEAD OF REGIONAL SOLUTION DELIVERY

* Creation of an international IT team in Bangkok, in charge of Regional Products development and global products customization for key customers. Amadeus is a leading provider of advanced technology solutions for the global travel industry. Main customers are airlines, hotels and travel agencies. Example of project: Front Office software for the biggest Amadeus Travel Agency Network in Korea (5000 locations, 15 000 users, 15 Millions bookings/year)
* 27 people recruited in 18 months while implementing processes, creating the Project Management Office and delivering 25 projects per year in 17 countries.
* Lead a multinational team of 35 people: project managers, business analysts, developers, quality analysts and technical experts. Recruitment, management, coaching, financials.
* Management of stakeholders at C-Level
* Contract and vendor management.
* Implementation, in Asia, of technologies developed in cooperation with Amadeus R&D. Smooth transition to Agile methodology
* Hosting of the regional applications in regional data centre.
* Technical due diligences to support Business Development activity in Asia
* International Excellence Award for the best innovative Project worldwide.
* Creation of an Apac IT Development Forum in collaboration with international guests.
* Offshoring transfer to India

### 2003 - 2009

### FREELANCE INC - SINGAPORE - BANGKOK

### INDEPENDENT CONSULTANT

* Mission of transition management, including recruitment, team management, budget definition, IT plan and IT production set up.
* Integration of ERP and CRM software, covering specification, implementation, configuration, specific development and change management.
* Set up of offshore IT development team in Ukraine.
* Re organization of the research and development, the purchasing and the logistic activity for the Global Franchise Architect group
  + 30% increase in revenues for the Coffee World brand
  + 7% global decrease in the purchase costs.
* Successful roll out of an ERP+CRM for a subsidiary of the Schneider group in Thailand. Modules implemented: sales, project management, procurement and Human Resources

### 2001 - 2002

### FNAC RETAIL GROUP - FRANCE

### INFORMATION SYSTEM ARCHITECT

### Coordination of 100 people in 10 teams (vendors, ERP, internal developers), to deliver the new Retail International Information System. Fnac is the market leader in Europe for cultural products distribution. The system was based on Oracle/Retek ERP integration

### Responsible leader of the steering Committee at C-Level

### Modelling of the Information System (interfaces, data and processes)

### Delivery, Testing and data transfer strategy.

### Success of the euro implementation.

### The system was delivered in 8 less than months.

### 2000 - 2001

### RUEDUCOMMERCE - FRANCE

### IT MANAGER

### Creation of the technical department, managing numerous websites and shops on satellite TV for our own brand but also partners like Yahoo, MSN, Orange and Canal+

### CDANDCO was a startup, it has been bought by RUEDUCOMMERCE who is an E-business Company, attracting 8 million unique visitors per month. 300 people, turn over 429 M€

### Financials, recruitment and management of 8 people.

### Management of the IT production: internal and hosting servers.

### Application Management: ERP and CRM.

### Presales assistance for the business department

### 1990 - 1999

### ECONOCOM - EUROPE

### PROJECT MANAGER

* Project Manager and technical leader for ECS (now Econocom), a European leader in leasing finance
* Functional and technical specifications, development, installation, localization. Technical support and maintenance.
* Definition of methods, quality control and programming standards.

## EDUCATION

1993 - 1994 Lyon Business School - France - Management and Marketing

1984 - 1989 National Institute of Science - INSA - France - Master of Engineering

## LANGUAGES

English fluent

French fluent

## CERTIFICATIONS

* **Project Management Professional (PMP)**
* Marketing in a Digital World (Coursera - University of Illinois at Urbana-Champaign)
* Marketing in Asia (Coursera – University of Yonsei Korea)
* Inspiring Leadership through Emotional Intelligence (Coursera - Case Wetsern University)
* Conversations that Inspire Coaching Learning, Leadership and Change (Coursera - Case Wetsern University)
* Amadeus Selling Platform certification
* COBIT Foundation
* Amadeus Asia Management Program
* CMMI for Project Management
* ITIL Fundamentals

## SKILLS

* International Management
* Information Technology
* Project and program Management
* Digital Marketing
* Project portfolio Management
* Requirements management
* Software development (Full stack, Java, .Net, PHP, AS400)
* Chief Technology Officer (CTO)
* IT outsourcing, Indian team management
* Architecture, IT Governance and IT strategy
* Financial management, financial planning
* Contract & vendor management
* Business Process Design & Improvement
* Method expert, waterfall and agile (SCRUM)
* Team Leadership and people management
* Stakeholder management, negotiation
* Change Control and Devops (Hudson, Git, Subversion)
* Database Management (MS SQL Server, MySQL and Sybase)
* IT infrastructure and hosting management
* E-business and ecommerce systems
* ERP and CRM implementation (SAP, Oracle-Retek, Atom, Providence, SugarCRM)
* Business Intelligence (Cognos, Talend, BO XI)
* **PMP, ITIL, COBIT**
* MS Project, Clarizen, PMP, Jira, Confluence, Sharepoint
* Pre sales and consulting
* Asian and Southeast Asia Market
* Amadeus GDS
* Management in Startup environment
* Retail, Industry, Finance, Service, Luxury and Travel